

— CREDIT UNION –

WINTER 20-21

WHAT'S NEW

NEWS

LOCATIONS



COVID-19 UPDATES

We are here to serve you the way you feel comfortable!

We ask for your patience and cooperation as we navigate this process together.

We are sanitizing our offices regularly throughout the day Employees are required to wear masks

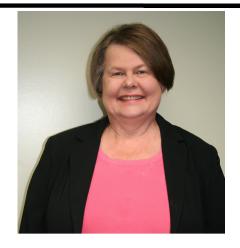
Plexiglass shields have been installed at the teller windows & loan offices

Staff temperatures are taken daily

Offices are still drive thru only and loan inquiries are by appointment







WELCOME 2021

Jenise Sauld

2020 has been one of the most turbulent years our country has ever experienced.

Through it all, millions of Americans have been able to rely on their credit union for critical life changing assistance. The Pandemic has had and will continue to have a financial effect on our members for quite some time. We have had to amend our work practices to service our members both remotely and in house. With technology evolving so quickly, we were able to handle members with ease through mobile and online services. With lobby closures, our front-line staff worked extremely hard to handle the additional drive thru window traffic. Enough can't be said for their diligence and dedication to member service.

Navigating the obstacles in 2021 will still be a challenge. The good news is we have a promising vaccine for controlling the COVID-19 Pandemic. If we all focus on COVID-19 recovery, we can win that war. We are moving in a positive direction. Gas prices are still low. Unemployment bounced back after the pandemic; but not to the ratio we would celebrate. Although interest rates are great for borrowers, savers have not been so rewarded.

Our Credit Union implemented many accomplishments. Our Facebook page has presented us with an avenue to advance our many products and enhancements this past year. Our credit card conversion took place in January 2020. The Windows 10 ATM conversion was also finalized in 2020.

Looking forward to 2021 free of COVID-19 and its challenges.



LOAN SPECIALS



SNOW PLOW &SNOW BLOWER SPECIAL

Call a loan officer for details and qualifications or apply online at www.forwardfinancialcu.com

SNOWMOBILE ATV/UTV LOANS

Call a loan officer for details and qualifications or apply online at www.forwardfinancialcu.com



f FIND US ON FACEBOOK

FOR MORE INFORMATION:
TOLL FREE: 877-330-3328 PO BOX 48 NIAGARA, WI 54151

LOAN SPECIALS



GREAT MORTGAGE RATES



Call a loan officer for details and qualifications or apply online at www.forwardfinancialcu.com

VEHICLE LOAN SPECIAL

Call a loan officer for details and qualifications or apply online at www.forwardfinancialcu.com



f FIND US ON FACEBOOK

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lew Yeors Resolutions... Call a loan officer for details and qualifications on a Personal Loan! We also offer a great low rate MasterCard with travel and merchant points!



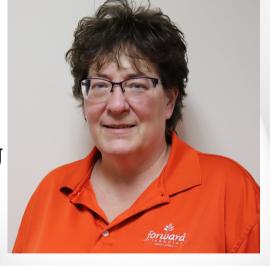
Loan Processing Department



Kathy Dyer 12 years with FFCU 36 years experience

Heidi Phillips 12 years with FFCU 3 years in Loan Processing





Allie Barczak 3 years with FFCU 2 years in Loan Processing

MOBILE BANKING

VISIT THE APP STORE AND SEARCH FOR FORWARD FINANCIAL CREDIT UNION (REMINDER YOU MUST BE SIGNED UP FOR ONLINE BANKING FIRST)





Online Services

We offer:

- Online banking
- Mobile Banking
- Audio Banking
- Bill Pay
- Direct Deposit
- eStatements

LOCATIONS

Niagara Branch - 1250 Roosevelt Rd Niagara WI 54151 715-251-4546

Mailing address- PO BOX 48, Niagara, WI 54151 Pembine Branch- W8044 Cemetery Rd Pembine WI 54156 715-324-6801

Mailing address- PO BOX 48, Niagara, WI 54151 Marinette Branch- 1700 Stephenson St Marinette WI 54143 715-732-2840

Iron Mountain Branch - W8159 US-2 Iron Mountain MI 49801 906-779-1504

ATM AT EACH LOACATION